The GREEN BEAN

Number 514   October 30, 1987

October 30   Gallery Series: "Adventures in Ghostbusting" :
                  Lecture : Dr. Robert Baker, Department of
                  Psychology.

                  Ezra Pound, 1885 -- 1972, American poet.

October 31   John Keats, 1795 -- 1821, English poet.

November 2   Daniel Boone, 1734 -- 1820, American
                  frontiersman and explorer.

November 4   Will Rogers, 1879 -- 1935, American writer,
                  actor and humorist.

November 5   Fire alarm test, King North and South.

                  Ida M. Tarbell, 1857 -- 1944, American writer,
                  editor and historian.

November 6   Gallery Series: "The Newspaper and the
                  University" : Lecture : Mr. John Carroll,
                  editor, Lexington Herald-Leader.

November 11   Fyodor Dostoyevsky, 1821 -- 1881, Russian
                  novelist.

                  Kurt Vonnegut, 1922--, American novelist.

November 12   Elizabeth Cady Stanton, 1815 -- 1902, American
                  woman suffragist and reformer.

Next Green Bean: Friday, November 13,1987
Deadline: Friday, November 6,1987

Production Staff: Editor/typist: Bonnie Jean Cox;
                  Typist/proofreader: Carol Ranta; Printer: Cecil
                  Madison.

The Newsletter of the University
of Kentucky Libraries

FROM THE EDITOR'S DESK

This is the first issue of the GB to have not only E - mail contributions, but contributions on diskette as well. Particularly for longer submissions, diskettes are ideal.

If you would like to submit material on diskette, it should either be in Wordstar 2000 or in an ASCII file (using the non-document mode in other releases of Wordstar will produce an ASCII file). If you are able to produce your contribution on a 3 1/2 inch diskette for the IBM PS 30, that is even nicer, but 5 1/4 inch floppies are acceptable.

Please let me know if you wish your diskettes returned.

BAKE SALE DATE CHANGED

In order not to conflict with the Kentucky Solinet Users Group meeting on November 13, the date of the LSO bake and craft sale has been changed to Thursday, November 12. The sale will still be held in the staff lounge on the third floor of King North.

BON VOYAGE AND GOOD LUCK!

Myra Coomer   P / N / M , retired.

ABOVE AND BEYOND

Gail Kennedy recently received the following letter after having talked about the records management activities in technical services with Tony Bigbee, a business education student:

Dear Mrs. Kennedy:

Thank you so much for the help with my paper. I got an A. I really learned a lot. I know how busy your department was and what it means to give up your time...My teacher and fellow students were really impressed. Thanks again.

STAFF ACTIVITIES

Toni Powell, director of the Agriculture Library, has recently published Bibliography of Landscape Architecture, Environmental Design and Planning. The book is published by Oryx Press in the United States and Mansell in Great Britain.

Stephanie Allen, Medical Center Reference, has been selected as a member of the national BRS Users Council. Her term begins in December, 1988.

ACCESS TO LISA

Dr. Thomas Waldhart of the College of Library and Information Science has access to the LISA (Library and Information Science Abstracts) database as part of a research project. He invites search topics from members of the library staff.

The LISA database coverage is roughly from 1969 to 1986. The printed index is available in Reference if you need to familiarize yourself with the database.

Dr. Waldhart will perform the search and provide you with a bibliography. His office is 518E King Library South; his telephone number is 7-3771. (Submitted by Brad Grissom.)

PC LEARNERS GROUP

The November meeting of the PC Learners Group will be Monday, November 23, 1987. Gary Stottlemyer of the Law Library will present a workshop on telecommunications.

The group and its meetings are open to all faculty and staff; prior experience with computers and software is not necessary, although basic knowledge may be needed for some programs.

The PC Learners Group is an information exchange medium for library employees wishing to become more knowledgeable about computers and computing. It is open to suggestions for programs for upcoming meetings. (Submitted by Christie Robinson.)

KENTUCKIAN RUNNING FOR ALA PRESIDENCY

Rebecca Bingham, director of media services for the Jefferson County schools, is only the second Kentuckian in 37 years to seek the presidency of the American Library Association. (Clarence R. "Skip" Graham from Louisville was president in 1950-51.)

Ms. Bingham has been president of KLA, SELA, KSMA and an active member of ALA's executive committee. Her campaign manager is Jim Nelson, State Librarian.

Anyone interested in supporting Ms. Bingham's campaign may get in touch with Christie Robinson in Special Collections or call her at 7-8372. (Submitted by Christie Robinson.)

NOTICE TO UNTENURED FACULTY

Copies of "Suggestions for Preparing for Tenure and Promotion" are available from Claire McCann in Special Collections. This was handed out at the meeting for untenured faculty on October 12, but extra copies are available for those faculty members who could not attend the meeting. (Submitted by Toni Powell.)

SYSTEM DOWN ON OCTOBER 20th and 21st

On October 20th, the LS/2000 was unavailable while we installed the latest version of Microcode on the MV10,000. Microcode is the Data General operating system. We were able to do that operation as planned before 9:00 in the morning.

On October 21st, the LS/2000 console showed a ***BREAK*** message and listed a strange 7 digit number on the next line. This occurred about the same time we were cleaning the console terminal.
We may have activated a sensitive key. The BREAK suspended everyone. Unfortunately, the usual methods of getting unsuspended did not work. We are waiting to hear from OCLC as to why we had trouble with the standard procedures. We were down for about forty minutes. We should not have been down more than fifteen minutes. Thanks to all who called in to let us know they were down.

NIU TROUBLES ON A WEEKEND

On Sunday, October 18th, several libraries experienced NIU troubles. The NIU's are Network Interface Units that are our communications links to the UK Network. During normal operations the green light on the front of the unit is lit. Sometimes after a terminal port has been "unfrozen", the terminal still will not work. The information bits that caused the terminal to "freeze" in the first place may be stuck in the NIU's buffer. Often resetting the NIU will release the information bits and free the terminal. (Do not reset the NIU without instructions to do so, given by a systems administrator.) During this process, the NIU reloads its basic configuration of ports. There is a special IBM AT computer in McVey Hall that must be turned on and set to accept this reload. Somehow the IBM AT got out of the file-server downloading mode on Sunday afternoon. When the NIU's were reset, they were not able to reload. The libraries were not able to communicate with the LS/2000 on any of their terminals until Monday when the cause of the problem was found.

We learned something about diagnosing NIU problems through this experience. If an NIU's STATUS light (red) is blinking slowly, the NIU is trying to reload. The file server IBM AT in McVey may not be in downloading mode. Call Tari (7-2643) during a weekday to report this problem. Leave a message if she is not available.

On a weekend or evening, if you have been instructed to reset your NIU and after 5 minutes your STATUS light is still blinking slowly, call the Computing Center (7-2900) and tell the staff that your NIU will not RELOAD and your red STATUS light is blinking slowly. Ask them to contact the Network Communications staff and have them check their file server. Please identify yourself, your library and leave your phone number.

If the red STATUS light is blinking rapidly, your NIU is malfunctioning. The trouble is in your NIU, not in the Network! This type of problem will take longer to resolve. Call Tari during Monday-Friday working hours. We will try and diagnose the problem and fix it as soon as possible. It may be necessary to substitute another NIU while yours is out for repairs. We try our best to find the cause and get you back up within a day.

Your help in troubleshooting the NIU's will be appreciated greatly.

ELECTRONIC MAIL UPDATE

Several new E-Mail groups have been established this Fall, with several more in the planning stages. In the next few Green Beans, information will appear on the usage of E-Mail in the LS/2000 and who is out there using it. A list of E-Mail groups will be provided as well as for what E-Mail should and should not be used. We will be offering E-Mail training in the next few weeks.

4

It is in the planning stages right now. If you have suggestions for effective training formats or content (those of you who are using it already), please call Tari or send her an E-Mail message. She is TSK in the LS/2000 E-Mail system. (Submitted by Tari Keller.)

ANOTHER PLST AGAIN?
HOW DO YOU AVOID THOSE
GHOST FINES?

At UK our system waits 60 days after the due date to assume that a patron has lost the book. At the end of that period, it automatically assesses a PLST (Presumed Lost) charge. We thought that if we went in and paid the fine for the patron, the system would declare the book LOST or at least that the system would not continue to hold the patron responsible for the book. LS/2000, however, does not work the way we thought it would.

In order to prevent the system from reassessing a PLST charge for the patron, it is necessary to /SS (Set Status) for the item to PL (Patron Lost). The system will display the status LOST in the Availability Status area of the OPAC record. The Patron's record is marked as having lost the book and the PLST charge will be split into two parts: LOST (the replacement cost of the book and PLSTC (Presumed Lost Charge.

It is best to wait until you can see the LOST and PLSTC charges in the Patron Record before paying or modifying (waiving) these fines. If you try to pay or modify the PLST before it is split, you may see a ghost fine that is equal to your Presumed Lost Charge. Local Systems User Support staff must clean this problem up for you. Meanwhile, your patron may be hassled every time he or she comes to the circulation desk. We still have this happen occasionally. It helps to put a message on the patron's record explaining the situation. We have to remember to waive the OVDR, since we do not charge overdue fines for lost books.

Another problem with the PLST charge occurs when a book is checked in or renewed after the PLST is declared by the system. The system is smart enough to know the book is back now. It takes the PLST charge and splits it, then it assesses the overdue charge. The cost of the book is cancelled by the system automatically, but the PLSTC is kept. We do not want to charge the patron for the Presumed Lost Charge, but until the fine notice goes out, we may not be aware that the PLSTC is still on the patron's record. Maybe this can be profiled differently, but we were not given that option.

While PLST is a great way to encourage patrons to return items, and I believe it gets the books back often, it does generate many problems for us. Some libraries have set their Days for Item to be Presumed Lost to a higher number than 60. It seems to be less of a problem for them. We still get ghost fines occasionally and we spend much time waiving fines that we had not intended to assess. (Submitted by Tari Keller.)

KENTUCKY SOLINET MEETING

Just a reminder that November 6, 1987, is the registration deadline for the Kentucky Solinet Users Group Meeting November 13 at the University of Louisville.

An outline of the conference schedule appeared in the last GB. A copy of the conference schedule and registration form is available in the GB office, Collection Development, 204 King South.

BLACK STORYTELLING FESTIVAL

"In the Tradition," the fifth national festival of black storytelling, will be held Friday, November 12 at Berea College. The festival will include both storytelling and lectures.

More information is available from Andrew Baskin, Black Cultural Center, CPO134, Berea, KY; telephone (606) 986-9342, ext. 6515. (Submitted by Kate Black.)

DOCTORATE IN LIBRARY SERVICE

The Graduate School of Library Service at the University of Alabama is currently accepting applications for its doctoral program from students interested in the following specializations: library management, youth services, library media studies, information studies and historical studies.

Further information is available from Dr. J. Gordon Coleman, Jr., Doctoral Program Coordinator, GSLS, P.O. Box 6242, Tuscaloosa, AL 35487.

LIBRARY ADMINISTRATORS DEVELOPMENT PROGRAM

The twenty-second annual Library Administrators Development program is planned for May 1 - 13, 1988, at the University of Maryland. Dr. John Rizzo, professor of management at Western Michigan University will direct the program.

Seminar sessions will concentrate on the principal administrative issues which senior managers encounter, including leadership, motivation, communication, personnel policy performance appraisal and others.

A flyer giving further details of the conference is available in the GB office, 204 King Library South.

PROFESSIONAL READING

How to Get the Most Out of Dow Jones News/Retrieval by Charles Bowen and David Peyton. New York: Bantam Books, 1987. Call number ZZ 87-8474.

Information Technology and People edited by Frank Blackler and David Osborne. London: British Psychological Society, 1987. Call number QA 76.9 .C66 I526 1987. (Submitted by Rob Aken.)

TECHNICAL POSITIONS

Reference Librarian, Medical Center Library, University of Kentucky. Experience preferred. Salary: Commensurate with qualifications. Contact Stephanie Allen. Deadline: None given.

PROFESSIONAL OPPORTUNITIES

CALIFORNIA

Head Librarian and Bibliographer. The Stanford University Swain Library of Chemistry and Chemical Engineering. Salary: Associate Librarian, $28,600-39,800; Librarian, $32,600-48,100. Deadline: December 15, 1987.

Head, Technical Services. University of California, San Diego. Salary: $31,008-44,676. Deadline: January 4, 1988.

Jewish Studies Bibliographer. University of California, Los Angeles. Salary: Assistant Librarian/Associate Librarian/Librarian, $24,012-49,656. Deadline: February 1, 1988.

Chief of Jansson Library of Government Documents. Stanford University Libraries, Salary: Librarian, $32,600-48,100; Senior Librarian, $38,000-55,400. Deadline: November 27, 1987.

Law Librarian. University of California, Los Angeles School of Law. Salary: None specified. Deadline: January 1, 1988.

DELAWARE

Marine Studies Librarian. University of Delaware. Salary: dependent upon experience and qualifications. Deadline: November 18, 1987.

GEORGIA

Assistant Director of the Library. Kennesaw College. Salary: competitive and commensurate with background/experience. Deadline: November 20, 1987.

INDIANA

Music Cataloger, Title II-C Project, Music Library, Indiana University. Salary: dependent upon qualifications and experience (minimum $19,040). Deadline: November 4, 1987.

Visiting Assistant Librarian/Serials Cataloger (2 yr. appointment). Indiana University-Purdue University. Salary: dependent upon qualifications and experience. Deadline: open until position filled.

OHIO

Head, Design, Architecture, Art and Planning Library. University of Cincinnati. Salary: $22,000-28,000. Deadline: January 4, 1988.

Head, Special Collections Cataloging. Ohio State University. Salary: $22,680-27,480. Deadline: November 30, 1987.

Interlibrary Loan Librarian. Ohio State University. Salary: $20,040-24,480. Deadline: November 30, 1987.

Latin American Studies Librarian. Ohio State University. Salary: $23,040-30,240. Deadline: November 30, 1987.

NEW YORK

Head, Catalog Maintenance and Retrospective Conversion. New York University. Salary: $27,000 minimum. Deadline: November 30, 1987.

RHODE ISLAND

Reference Librarian. Brown University. Salary: $21,500-27,500. Deadline: December 15, 1987.

Catalog Librarian. Brown University. Salary: $21,500-27,500. Deadline: November 15, 1987.

WASHINGTON

Associate Director of Libraries for Bibliographic Control and Access Services. University of Washington. Salary: commensurate with qualifications and experience. Deadline: November 13, 1987, 5:00 p.m.