

728
DICTATED.

Standard Oil Company.
(OF KENTUCKY.)

INCORPORATED.

Louisville, 8/11/1893.

SUBJECT.

Complaint about gasoline.

Maj. H. C. McDowell,

Lexington, Ky.

My Dear Major:-

I received your letter of the 8th yesterday. I have gone very carefully into this matter with our Mr. Stoll, who has charge of the Gasoline Department. Mr. Stoll is very decidedly of the opinion that there is something wrong with your machine. He tells me that the gasoline which we are selling at Lexington is drawn from our large storage tank here, and is the very same gasoline that is sold over a large part of our territory. Mr. Stoll states that we have had very few complaints this season, and that in every case we have traced it down to defective machines, or improper handling. He tells me that he has an ordinary gas machine in his residence at Crescent Hill and uses gasoline from the very same storage tanks from ~~you~~ which you have been supplied. He tells me that he has had no trouble whatever with his lights, or machine, and that he is satisfied the gasoline is all right. He has shown me the Official Inspector's tests on the contents of our storage tank, taken as late as July 25th, and it stood a test of 88 deg. which is about as high and as near perfect as gasoline can be made.

Mr. Stoll tells me that his experience is that not one plumber in fifty knows anything about gas machines, and in nine cases out of ten where they attempt to overhaul them they do more harm than good, and that the only way for you to find out just what is the matter with your machine is to either have the man who built it, or a first-class workman who is familiar with constructing such machines, to thoroughly overhaul it.

Mr. Stoll tells me that outside of hundreds of other machines that we are supplying with gasoline in the vicinity of Louisville, there are thousands of others in the South who are taking their supplies directly from the same storage tank from which your machine is supplied, and that our complaints do not average one in a hundred.

For your information I enclose you herewith a circular which may be of some use to you.