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USER SATISFACTION SURVEY

The user satisfaction survey which was run at MIK July 7-13 yielded 191 responses, many of which included constructive comments about various segments of the library system and helpful suggestions about the questionnaire itself. This survey period will be viewed primarily as a trial run, although it will serve several functions: (1) comments and suggestions will be referred to appropriate units; (2) the questionnaire will be re-designed for the next survey period (September 1-7); (3) units will be asked to prepare brief self-analyses, if possible; and (4) we will make some attempt to write a broad analysis of the survey results. When this is compiled, it will be sent to all units via the Green Bean or in the form of a memo. Thank you for your interest and co-operation.

THE  
GREEN  
BEAN

UNIVERSITY OF KENTUCKY LIBRARIES  
NEWSLETTER 7/18/75

Public Service User Satisfaction Committee

GREMLINS . . . ?

Has the 2nd floor of King North been beset with gremlins and poltergeists? That's a good question since staff members in technical services have recently been reporting rather unusual occurrences. Items on desks have been rearranged, furnishings shifted about, etc. So far, nothing has been reported missing and no permanent damage done. Security on the 2nd floor of King North is less tight now with the opening of the new Periodical Reading Room and staff members here on nights and weekends should be observant of any unauthorized persons on the floor. Also, staff members who bring children in with them are asked to monitor their activities. Valuable equipment could be unwittingly damaged if tampered with.

MED CENTER CHARGES FOR COMPUTER BIBLIOGRAPHICS

Due to rising costs the Medical Center Library is unable to continue full-funding for computer bibliographies available through contract with the Systems Development Corporation.

Effective July 1, 1975, all patrons will be charged for computer connect time and network communications time for all searches using SDC databases for on and off-line bibliographies. All off-line searches will cost an additional charge per citation plus computer and communications charges. The patron will not be charged for personnel time or for supplies.

A list of the databases involved and costs for each is available in the Director's Office.

CIRCULATION STAFF CHANGES

Beginning immediately, Mary Elizabeth Verrill will be in charge of the Circulation Department. Jeffrey Sauer has been appointed Circulation Supervisor to replace Mrs. Verrill. Mrs. Graef, formerly Head of Circulation and now Assistant to the Associate Director, has moved to temporary quarters on the second floor of MIK North.

UNIVERSITY OF KENTUCKY LIBRARIES

The next satisfaction survey which was conducted at UK in July 1953... The survey period will be held primarily during the month of July... It is hoped that you will find the survey interesting and helpful... Thank you for your interest and cooperation.

Public Opinion Research Department

DETAILS

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GENERAL INFORMATION

The survey will be held during the month of July... The survey will be held primarily during the month of July... It is hoped that you will find the survey interesting and helpful... Thank you for your interest and cooperation.

A list of the respondents involved and contact for each is available in the survey's office.

ADMINISTRATIVE INFORMATION

The survey will be held during the month of July... The survey will be held primarily during the month of July... It is hoped that you will find the survey interesting and helpful... Thank you for your interest and cooperation.

M.R.A.P. REPORTS

It has come to the attention of the Study Team that several staff members still have not seen the first two M.R.A.P. reports, i.e., Budgeting, Planning.

These reports were circulated to the departments on May 27 with a cover letter indicating that they were to be routed to all staff members. In some cases departments and a few departmental libraries were asked to share the reports. There are also copies available in the reserve room. If any department has copies at this time please see that they are routed to each staff member. Within the next week three more reports will be routed in a similar manner. The reports to be routed next week are: Management Information, Policy, Leadership and Supervision. The entire Study Team appreciates your cooperation in this matter.

J.B.

BATAB IS HERE!

The Library has moved one step further toward automation: the IBM 129 Card Data Recorder, i.e., Key Pucnh, has been installed on the second floor in the Technical Services area. The primary use of the key punch will be for the Baker & Taylor Automated Buying System for Libraries. The key punch may be used by other library units for their programs. Use time and scheduling has not yet been determined.

PERSONNEL NOTES

Opening: LT II Circulation, open July 28.

EMPLOYMENT OPPORTUNITIES

Assistant Librarian, Plasma Physics Laboratory Library, Princeton University, Princeton, N.J. Salary: \$10,000

Curator of Rare Books, Princeton University, Princeton, N.J. Salary: \$12,000

Curator for Processing Southern Historical Collection, University of North Carolina, Chapel Hill, N.C. Salary: \$10,500 minimum

Cataloger, East Asian Language Materials, University of North Carolina, Chapel Hill, N.C. Salary: \$9,300 minimum

Assistant Librarian in Acquisitions Bibliography Department, Western Illinois University, Macomb, Ill. Salary: \$900 - \$1,100 per month

U.S.A. REPORTS

I have come to the attention of the Study Team that several staff members will have not seen the first two U.S.A.P. reports, i.e.,

These reports were circulated to the departments on May 25 with a cover letter indicating that they were to be routed to all staff members. In some cases departments and a few departmental libraries were asked to state the reports. There are also copies available in the reserve room. If any department has copies at this time please see that they are routed to each staff member. Within the next week three more reports will be routed in a similar manner. The reports to be routed next week are: Management Information Policy, Leadership and Supervision. The entire Study Team appreciates your efforts in this matter.

1.6.

U.S.A. REPORTS

The Library has moved one step further toward automation. The IBM 414 Card Data Recorder, i.e., Key Punch, has been installed on the second floor in the Technical Services area. The primary use of the key punch will be for the Baker & Taylor Automated Billing System for libraries. The key punch may be used by other library units for their systems. The time and scheduling has not yet been determined.

U.S.A. REPORTS

Opening of 11 consultation, open July 25.

U.S.A. OPPORTUNITIES

- Assistant Librarian, Evans Physical Laboratory Library, Princeton University, Princeton, N.J. Salary: \$19,000
- Director of Rare Books, Princeton University, Princeton, N.J. Salary: \$21,000
- Director for Processing, Rare Books Collection, University of North Carolina, Chapel Hill, N.C. Salary: \$19,500 minimum
- Assistant, East Asian Language Materials, University of North Carolina, Chapel Hill, N.C. Salary: \$8,500 minimum
- Assistant Librarian in Department of Bibliography Department, Western Illinois University, Macomb, Ill. Salary: \$9000 - \$11,000 per month